# MPAY PRO - SCHEDULE 1



## 1.0 Fees and Charges

	MPAY PRO PROGRAMME	MPAY PRO (QR) Package				
			CARD TYPE / QR	MDR	Remarks	
			AlifPay Wallet	1.50 %		
		☐ Merchant's Total of Sharing Value (Please tick one only)				
		Tick	QR E-wallet Type		Sharing Value % (SV)	
	Merchant Discount Rate (MDR)		Grocery Shop		2.00%	
а		Others		5.00%		
		☐ Others ☐ Others			10.00%	
		Others Others			15.00% 20.00%	
		Others			25.00%	
		Note :- In the event of any MDR revision by the respective e-Wallet Operators, MPay shall notify the merchant accordingly.				
b	MPay Terminal Deposit (Refundable)					
С	Advance Rental Fee (Rental Package)	NA				
d	Installation Fees					
е	MPAY Offer					
f	Monthly Rental Fees (Rental Package)					

#### 2.0 Other Value-Added Services Charges

а	Statement Retrieval Fee	RM 10.00 per statement
b	Refund Request Fee	RM 10.00 per request
С	Additional Training Fee	N/A
d	Chargeback Processing Fee	RM 25.00 per chargeback
е	Settlement Payment Re-Process Fee	RM 10.00 per settlement

## 3.0 Term

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#### 4.0 Risk Management

а	Single Transaction Limit	RM 2,500.00
b	Monthly Transaction Limit	RM 50,000.00

## 5.0 Period for Termination

а	30 days	
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## 6.0 Other Fee

a	Cancellation / Rejection Fees	N/A
b	Compensation Fee (Lost, Stolen & Damaged Terminal)	N/A
С	Reactivation Fees	N/A
d	Replacement Fees	N/A

## 7.0 Onsite Technical Support Fee

а	Klang Valley area	N/A
b	Rest of Peninsular Malaysia	N/A
С	Sabah/Sarawak	N/A